

Jeffrey W. Tinkey Senior Vice President

April 9, 2004

Mr. Clint Maun Senior Partner Maun-Lemke, Inc. 8031 West Center Road, Suite 222 Omaha, NE 68124

Dear Clint:

Thank you for the very dynamic presentations at our recent Awards and Recognition Program. Your method of delivery and the message shared had a very positive impact on each of the managers present. I have requested each manager share which ideas they selected from your presentations to try in the communities and what the impacts have been. The initial feedback has been a pleasure to read and reinforce the positive changes in behavior.

Enclosed, for your review, is the feedback and overall ratings from the group. As you can see, they thoroughly enjoyed the presentations and your delivery. You are a tough act to follow!

Thank you for your contributions to our day. Word has spread throughout our Seniors Division regarding your presentations and I am certain you will hear from us regarding future engagements.

I look forward to seeing you again in the near future.

Sincerely,

Jeffrey W. Tinkey

Senior Vice President

JWT/Hf

Enclosure

Area Meeting & Awards Banquet March 23, 2004

Meeting Feedback

Using a scale of 1 as low and 10 as high, please rate each section of the meeting. "King of the Mountain: Clint Maun Total score 601 + 61 responses = Overall score 9.85 Very quick moving, good points Very engaging Clint was very enjoyable to listen to and learn from. I look forward to possibly hearing from him again. ٠ Excellent . Great information and presentation Gave very strong messages in fun way Have to listen intently to catch everything, but I wasn't sleeping Very energetic and really had timely examples Greater presenter, great messages! . Great speaker. Wonderful sense of humor Extremely informative as well as entertaining. Brought up many good strategies 4 Great asset to our area meeting. Someone who directly related to our actual daily work life ٠ Got key points across in a very entertaining way Entertaining Very good speaker. Very funny. He should be a stand-up comedian ٠ Excellent speaker. Communicated ideas very clearly. Topic was very good His comedy kept your interest ٠ Good presentation and interaction with group Funny but very informative ٠ Clint was very enthusiastic and used humor to teach A good review for some time tested systems and management tools ٠ Well worth it! ٠ I have seen Clirit several times and each time was better than the last Well presented. Clint keeps your interest through his unique style Good information and just too funny! I have his tapes and use often "Are You Still Working at the Home?" . . Clint Maun Total score 550 + 56 responses = Overall score 9.82 Solutions, not problems - great advice to allow fun . Funny & inspiring Awesomel Very enlightening and entertaining! Informative . Greatill ۰ ٠ Would like to hear from him again next year What an outstanding way to end the day on such a great motivational level. He definitely knows the real world Clint was a fantastic speaker. I really enjoyed him Not as informative as the morning session ٠ Excellent speaker! . Great stuff. True to life ٠ Lots of help. Just wonderful!

Very, very good!
Excellent program

Clint very motivational

We will be using this information at the unit