



T E N N E S S E E H E A L T H C A R E
A S S O C I A T I O N

June 30, 2006

Cheryl Boldt
Maun - Lemke, Inc.
8031 West Center Road
Suite 22
Omaha, NE 68124

Dear Cheryl:

On behalf of THCA and our members, thank you for presenting at the Falls/Accidents and Best Practices seminar that was held on June 14th in Knoxville, June 15th in Nashville, and June 16th in Jackson. I am pleased to inform you that the scores for the seminar were very good and the response from the participants was extremely positive.

On our evaluation scale, which ranges from 1.0 (poor) to 5.0 (excellent) you received an overall score of 4.7 for both content and delivery. The seminars received an overall score of 4.4.

Comments from participants included:

- "The information was accurate and so informative. It was well presented and done in a format that anyone can understand;"
- "Cheryl was great;"
- "I would definitely recommend this speaker and seminars to others;" and
- "I appreciated all the suggestions/ideas that Cheryl shared with us. New ideas are hard to swallow. I hope fellow employees/customers/family are ready for a new approach."

Thank you again for your assistance with this seminar. It was a true pleasure to be able to review the evaluations and see how much the attendees enjoyed listening to you and being a part of this. You are an asset to long-term care and the nursing profession and I am very thankful to have you in Tennessee and to have you share your expertise with our membership. Until we are able to work together again, please let me know if I can do anything for you.

Sincerely,

Laura Savage, RN, BSN
Education & Clinical Services Manager

/amc