

November 30, 2022

Dear Clint,

**Re: 22<sup>nd</sup> Annual HealthCare Service Excellence Conference –Orlando 2022**

*“Once again, my heart was touched, my spirit renewed, my well filled.”* This quote by Joanna Garneau, of Eastern Plumas Health Care is one typical example of so many heartfelt evaluations we’ve received from attendees to the 22nd Annual Healthcare Service Excellence Conference at which you made such an *extraordinary contribution*.

The success of the conference was reflected in our overall rating of 4.82 out of 5, for which your inspiring Keynote was a major factor.

We’ve received near unanimous feedback that a highlight of this year’s conference was your presentation, **“Measurable Staffing Solutions”**. It was exactly what our attendees needed to hear, and they responded to your dynamic message by rating it an extraordinary **4.90** out of 5, while your breakout session, **“Staff Recruitment Success”** received an incredible **4.98** out of 5.

*“Very informative, great solutions, to the point, very helpful! Really enjoyed it!”*

- Brianna Crawford, Radiologic Technologist, Ely-Bloomenson Community Hospital

*“Very relevant topic. Loved the no excuses – need to hardwire the team-based interview and looking at wolf management. Great speaker!!!!”*

- Christina Peterson, Emergency Department Director, Van Diest Medical Center

*“Clint keeps the audience engaged all while diving deep into relevant content. I love how he can be humorous even when discussing serious topics.”*

- Derek Yeagley, Director of Patient and Employee Experience, Allen Parish Community Healthcare

What a privilege it was for our conference team to showcase your extraordinary communication skills on the main stage and in a breakout session! Please don’t hesitate to use us as a reference, as we would be honored to brief every meeting planner about your awesome message and brilliant presentation skills.

Once again, thank you for your amazing contribution to sending our attendees home with the feeling that *“my heart was touched, my spirit renewed, my well filled.”*

You truly uplifted the hearts and minds of our attendees that will have a lasting impact for them as Leaders and Caregivers.

Enthusiastically,



Brian Lee  
CEO/Founder



Pat Goodberry  
Conference Chair